



P.O. Box 10
420 River St
Lockhart, SC 29364
www.lockhartpower.com

July 12, 2018

Jocelyn Boyd
Chief Clerk and Administrator
The Public Service Commission of South Carolina
P. O. Drawer 11649
Columbia, South Carolina 29211

Re: Public Service Commission of South Carolina
Request for Information on Termination

Dear Ms. Boyd:

Enclosed please find ten (10) copies of Lockhart Power Company's response to the Public Service Commission's request for information on termination of electric service. The requested data was also provided under separate cover to the Office of Regulatory Staff. This response covers the 2nd Quarter of 2018 and includes the following items:

1. Total number of customers whose services have been terminated (voluntary & involuntary).
2. Daily number of customers whose services have been involuntarily terminated.
3. Reasons for the involuntary terminations.
4. Average duration of involuntary terminations (in days).
5. Company procedures in effect governing involuntary terminations, including any procedures followed by the utilities to inform customers who faced termination of those regulations and programs which may offer those customers assistance in maintaining their service.

Please let us know if you have any questions concerning this information.

Kind Regards,

A handwritten signature in black ink that reads "Janet H. Gaston".

Janet H. Gaston
Assistant Business Controller
Lockhart Power Company

2006-193-EG
277187



Quarterly Report on South Carolina Terminations

1.) Total number of customers whose services have been terminated (voluntary & involuntary)

| MONTH | # OF INVOLUNTARY TERMINATIONS | # OF VOLUNTARY TERMINATIONS | TOTAL # OF TERMINATIONS |
|--------|-------------------------------|-----------------------------|-------------------------|
| Apr-18 | 53 | 22 | 75 |
| May-18 | 45 | 25 | 70 |
| Jun-18 | 54 | 18 | 72 |
| Total | 152 | 65 | 217 |

NOTE: Voluntary terminations are considered customer requested terminations, unless otherwise noted.

2 & 3.) Daily number of customers whose services have been involuntarily terminated and reasons for the terminations.

| Apr-18 | | | May-18 | | | Jun-18 | | |
|--------|-------------|----------|--------|-------------|----------|--------|-------------|----------|
| DAY | NON-PAYMENT | DECEASED | DAY | NON-PAYMENT | DECEASED | DAY | NON-PAYMENT | DECEASED |
| 1 | | | 1 | | | 1 | | |
| 2 | | | 2 | | | 2 | | |
| 3 | | | 3 | 2 | | 3 | | |
| 4 | 3 | | 4 | | | 4 | | |
| 5 | | | 5 | | | 5 | | |
| 6 | | | 6 | | | 6 | | |
| 7 | | | 7 | | | 7 | 12 | |
| 8 | | | 8 | | | 8 | | |
| 9 | 11 | | 9 | 8 | | 9 | | |
| 10 | | | 10 | | | 10 | | |
| 11 | | | 11 | | | 11 | | |
| 12 | 9 | | 12 | | | 12 | | |
| 13 | | | 13 | | | 13 | 9 | |
| 14 | | | 14 | 14 | | 14 | | |
| 15 | | | 15 | | | 15 | | |
| 16 | | | 16 | | | 16 | | |
| 17 | | | 17 | 5 | | 17 | | |
| 18 | 11 | | 18 | | | 18 | 11 | |
| 19 | | | 19 | | | 19 | | |
| 20 | | | 20 | | | 20 | | |
| 21 | | | 21 | | | 21 | 13 | |
| 22 | | | 22 | | | 22 | | |
| 23 | 9 | | 23 | 7 | | 23 | | |
| 24 | | | 24 | | | 24 | | |
| 25 | | | 25 | | | 25 | | |
| 26 | 10 | | 26 | | | 26 | | |
| 27 | | | 27 | | | 27 | 9 | |
| 28 | | | 28 | | | 28 | | |
| 29 | | | 29 | 9 | | 29 | | |
| 30 | | | 30 | | | 30 | | |
| 31 | | | 31 | | | 31 | | |
| TOTAL | 53 | 0 | TOTAL | 45 | 0 | TOTAL | 54 | 0 |

4.) The average duration of involuntary terminations (in days)

| MONTH | AVERAGE OUTAGE DURATION IN DAYS |
|---------|---------------------------------|
| Apr-18 | 1 |
| May-18 | 0.87 |
| Jun-18 | 0.73 |
| Average | 0.86 |

5.) Company procedures in effect governing involuntary terminations, including any procedures followed by the utilities to inform customers who faced termination of those regulations and programs which may offer those customers assistance in maintaining

Company Response: Company procedures in effect governing involuntary terminations are unchanged since the last report.



Quarterly Report on South Carolina Terminations

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2 & 3.) Daily number of customers whose services have been involuntarily terminated and reasons for the terminations.

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| DAY | NON-PAYMENT | DECEASED | DAY | NON-PAYMENT | DECEASED | DAY | NON-PAYMENT | DECEASED |
| 1 | | | 1 | | | 1 | | |
| 2 | | | 2 | | | 2 | | |
| 3 | | | 3 | 2 | | 3 | | |
| 4 | 3 | | 4 | | | 4 | | |
| 5 | | | 5 | | | 5 | | |
| 6 | | | 6 | | | 6 | | |
| 7 | | | 7 | | | 7 | 12 | |
| 8 | | | 8 | | | 8 | | |
| 9 | 11 | | 9 | 8 | | 9 | | |
| 10 | | | 10 | | | 10 | | |
| 11 | | | 11 | | | 11 | | |
| 12 | 9 | | 12 | | | 12 | | |
| 13 | | | 13 | | | 13 | 9 | |
| 14 | | | 14 | 14 | | 14 | | |
| 15 | | | 15 | | | 15 | | |
| 16 | | | 16 | | | 16 | | |
| 17 | | | 17 | 5 | | 17 | | |
| 18 | 11 | | 18 | | | 18 | 11 | |
| 19 | | | 19 | | | 19 | | |
| 20 | | | 20 | | | 20 | | |
| 21 | | | 21 | | | 21 | 13 | |
| 22 | | | 22 | | | 22 | | |
| 23 | 9 | | 23 | 7 | | 23 | | |
| 24 | | | 24 | | | 24 | | |
| 25 | | | 25 | | | 25 | | |
| 26 | 10 | | 26 | | | 26 | | |
| 27 | | | 27 | | | 27 | 9 | |
| 28 | | | 28 | | | 28 | | |
| 29 | | | 29 | 9 | | 29 | | |
| 30 | | | 30 | | | 30 | | |
| 31 | | | 31 | | | 31 | | |
| TOTAL | 53 | 0 | TOTAL | 45 | 0 | TOTAL | 54 | 0 |

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| 1 | | | 1 | | | 1 | | |
| 2 | | | 2 | | | 2 | | |
| 3 | | | 3 | 2 | | 3 | | |
| 4 | 3 | | 4 | | | 4 | | |
| 5 | | | 5 | | | 5 | | |
| 6 | | | 6 | | | 6 | | |
| 7 | | | 7 | | | 7 | 12 | |
| 8 | | | 8 | | | 8 | | |
| 9 | 11 | | 9 | 8 | | 9 | | |
| 10 | | | 10 | | | 10 | | |
| 11 | | | 11 | | | 11 | | |
| 12 | 9 | | 12 | | | 12 | | |
| 13 | | | 13 | | | 13 | 9 | |
| 14 | | | 14 | 14 | | 14 | | |
| 15 | | | 15 | | | 15 | | |
| 16 | | | 16 | | | 16 | | |
| 17 | | | 17 | 5 | | 17 | | |
| 18 | 11 | | 18 | | | 18 | 11 | |
| 19 | | | 19 | | | 19 | | |
| 20 | | | 20 | | | 20 | | |
| 21 | | | 21 | | | 21 | 18 | |
| 22 | | | 22 | | | 22 | | |
| 23 | 9 | | 23 | 7 | | 23 | | |
| 24 | | | 24 | | | 24 | | |
| 25 | | | 25 | | | 25 | | |
| 26 | 10 | | 26 | | | 26 | | |
| 27 | | | 27 | | | 27 | 9 | |
| 28 | | | 28 | | | 28 | | |
| 29 | | | 29 | 9 | | 29 | | |
| 30 | | | 30 | | | 30 | | |
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| TOTAL | 53 | 0 | TOTAL | 45 | 0 | TOTAL | 54 | 0 |

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| 1 | | | 1 | | | 1 | | |
| 2 | | | 2 | | | 2 | | |
| 3 | | | 3 | 2 | | 3 | | |
| 4 | 3 | | 4 | | | 4 | | |
| 5 | | | 5 | | | 5 | | |
| 6 | | | 6 | | | 6 | | |
| 7 | | | 7 | | | 7 | 12 | |
| 8 | | | 8 | | | 8 | | |
| 9 | 11 | | 9 | 8 | | 9 | | |
| 10 | | | 10 | | | 10 | | |
| 11 | | | 11 | | | 11 | | |
| 12 | 9 | | 12 | | | 12 | | |
| 13 | | | 13 | | | 13 | 9 | |
| 14 | | | 14 | 14 | | 14 | | |
| 15 | | | 15 | | | 15 | | |
| 16 | | | 16 | | | 16 | | |
| 17 | | | 17 | 5 | | 17 | | |
| 18 | 11 | | 18 | | | 18 | 11 | |
| 19 | | | 19 | | | 19 | | |
| 20 | | | 20 | | | 20 | | |
| 21 | | | 21 | | | 21 | 13 | |
| 22 | | | 22 | | | 22 | | |
| 23 | 9 | | 23 | 7 | | 23 | | |
| 24 | | | 24 | | | 24 | | |
| 25 | | | 25 | | | 25 | | |
| 26 | 10 | | 26 | | | 26 | | |
| 27 | | | 27 | | | 27 | 9 | |
| 28 | | | 28 | | | 28 | | |
| 29 | | | 29 | 9 | | 29 | | |
| 30 | | | 30 | | | 30 | | |
| 31 | | | 31 | | | 31 | | |
| TOTAL | 53 | 0 | TOTAL | 45 | 0 | TOTAL | 54 | 0 |

4.) The average duration of involuntary terminations (in days)

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1.) Total number of customers whose services have been terminated (voluntary & involuntary)

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2 & 3.) Daily number of customers whose services have been involuntarily terminated and reasons for the terminations.

| Apr-18 | | | May-18 | | | Jun-18 | | |
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| 1 | | | 1 | | | 1 | | |
| 2 | | | 2 | | | 2 | | |
| 3 | | | 3 | 2 | | 3 | | |
| 4 | 3 | | 4 | | | 4 | | |
| 5 | | | 5 | | | 5 | | |
| 6 | | | 6 | | | 6 | | |
| 7 | | | 7 | | | 7 | 12 | |
| 8 | | | 8 | | | 8 | | |
| 9 | 11 | | 9 | 8 | | 9 | | |
| 10 | | | 10 | | | 10 | | |
| 11 | | | 11 | | | 11 | | |
| 12 | 9 | | 12 | | | 12 | | |
| 13 | | | 13 | | | 13 | 9 | |
| 14 | | | 14 | 14 | | 14 | | |
| 15 | | | 15 | | | 15 | | |
| 16 | | | 16 | | | 16 | | |
| 17 | | | 17 | 5 | | 17 | | |
| 18 | 11 | | 18 | | | 18 | 11 | |
| 19 | | | 19 | | | 19 | | |
| 20 | | | 20 | | | 20 | | |
| 21 | | | 21 | | | 21 | 13 | |
| 22 | | | 22 | | | 22 | | |
| 23 | 9 | | 23 | 7 | | 23 | | |
| 24 | | | 24 | | | 24 | | |
| 25 | | | 25 | | | 25 | | |
| 26 | 10 | | 26 | | | 26 | | |
| 27 | | | 27 | | | 27 | 9 | |
| 28 | | | 28 | | | 28 | | |
| 29 | | | 29 | 9 | | 29 | | |
| 30 | | | 30 | | | 30 | | |
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|---------|---------------------------------|
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|--------|-------------|----------|--------|-------------|----------|--------|-------------|----------|
| DAY | NON-PAYMENT | DECEASED | DAY | NON-PAYMENT | DECEASED | DAY | NON-PAYMENT | DECEASED |
| 1 | | | 1 | | | 1 | | |
| 2 | | | 2 | | | 2 | | |
| 3 | | | 3 | 2 | | 3 | | |
| 4 | 8 | | 4 | | | 4 | | |
| 5 | | | 5 | | | 5 | | |
| 6 | | | 6 | | | 6 | | |
| 7 | | | 7 | | | 7 | 12 | |
| 8 | | | 8 | | | 8 | | |
| 9 | 11 | | 9 | 8 | | 9 | | |
| 10 | | | 10 | | | 10 | | |
| 11 | | | 11 | | | 11 | | |
| 12 | 9 | | 12 | | | 12 | | |
| 13 | | | 13 | | | 13 | 9 | |
| 14 | | | 14 | 14 | | 14 | | |
| 15 | | | 15 | | | 15 | | |
| 16 | | | 16 | | | 16 | | |
| 17 | | | 17 | 5 | | 17 | | |
| 18 | 11 | | 18 | | | 18 | 11 | |
| 19 | | | 19 | | | 19 | | |
| 20 | | | 20 | | | 20 | | |
| 21 | | | 21 | | | 21 | 13 | |
| 22 | | | 22 | | | 22 | | |
| 23 | 9 | | 23 | 7 | | 23 | | |
| 24 | | | 24 | | | 24 | | |
| 25 | | | 25 | | | 25 | | |
| 26 | 10 | | 26 | | | 26 | | |
| 27 | | | 27 | | | 27 | 9 | |
| 28 | | | 28 | | | 28 | | |
| 29 | | | 29 | 9 | | 29 | | |
| 30 | | | 30 | | | 30 | | |
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1.) Total number of customers whose services have been terminated (voluntary & involuntary)

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| DAY | NON-PAYMENT | DECEASED | DAY | NON-PAYMENT | DECEASED | DAY | NON-PAYMENT | DECEASED |
| 1 | | | 1 | | | 1 | | |
| 2 | | | 2 | | | 2 | | |
| 3 | | | 3 | 2 | | 3 | | |
| 4 | 3 | | 4 | | | 4 | | |
| 5 | | | 5 | | | 5 | | |
| 6 | | | 6 | | | 6 | | |
| 7 | | | 7 | | | 7 | 12 | |
| 8 | | | 8 | | | 8 | | |
| 9 | 11 | | 9 | 8 | | 9 | | |
| 10 | | | 10 | | | 10 | | |
| 11 | | | 11 | | | 11 | | |
| 12 | 9 | | 12 | | | 12 | | |
| 13 | | | 13 | | | 13 | 9 | |
| 14 | | | 14 | 14 | | 14 | | |
| 15 | | | 15 | | | 15 | | |
| 16 | | | 16 | | | 16 | | |
| 17 | | | 17 | 5 | | 17 | | |
| 18 | 11 | | 18 | | | 18 | 11 | |
| 19 | | | 19 | | | 19 | | |
| 20 | | | 20 | | | 20 | | |
| 21 | | | 21 | | | 21 | 13 | |
| 22 | | | 22 | | | 22 | | |
| 23 | 9 | | 23 | 7 | | 23 | | |
| 24 | | | 24 | | | 24 | | |
| 25 | | | 25 | | | 25 | | |
| 26 | 10 | | 26 | | | 26 | | |
| 27 | | | 27 | | | 27 | 9 | |
| 28 | | | 28 | | | 28 | | |
| 29 | | | 29 | 9 | | 29 | | |
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| 1 | | | 1 | | | 1 | | |
| 2 | | | 2 | | | 2 | | |
| 3 | | | 3 | 2 | | 3 | | |
| 4 | 3 | | 4 | | | 4 | | |
| 5 | | | 5 | | | 5 | | |
| 6 | | | 6 | | | 6 | | |
| 7 | | | 7 | | | 7 | 12 | |
| 8 | | | 8 | | | 8 | | |
| 9 | 11 | | 9 | 8 | | 9 | | |
| 10 | | | 10 | | | 10 | | |
| 11 | | | 11 | | | 11 | | |
| 12 | 9 | | 12 | | | 12 | | |
| 13 | | | 13 | | | 13 | 9 | |
| 14 | | | 14 | 14 | | 14 | | |
| 15 | | | 15 | | | 15 | | |
| 16 | | | 16 | | | 16 | | |
| 17 | | | 17 | 5 | | 17 | | |
| 18 | 11 | | 18 | | | 18 | 11 | |
| 19 | | | 19 | | | 19 | | |
| 20 | | | 20 | | | 20 | | |
| 21 | | | 21 | | | 21 | 13 | |
| 22 | | | 22 | | | 22 | | |
| 23 | 9 | | 23 | 7 | | 23 | | |
| 24 | | | 24 | | | 24 | | |
| 25 | | | 25 | | | 25 | | |
| 26 | 10 | | 26 | | | 26 | | |
| 27 | | | 27 | | | 27 | 9 | |
| 28 | | | 28 | | | 28 | | |
| 29 | | | 29 | 9 | | 29 | | |
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| DAY | NON-PAYMENT | DECEASED | DAY | NON-PAYMENT | DECEASED | DAY | NON-PAYMENT | DECEASED |
| 1 | | | 1 | | | 1 | | |
| 2 | | | 2 | | | 2 | | |
| 3 | | | 3 | 2 | | 3 | | |
| 4 | 8 | | 4 | | | 4 | | |
| 5 | | | 5 | | | 5 | | |
| 6 | | | 6 | | | 6 | | |
| 7 | | | 7 | | | 7 | 12 | |
| 8 | | | 8 | | | 8 | | |
| 9 | 11 | | 9 | 8 | | 9 | | |
| 10 | | | 10 | | | 10 | | |
| 11 | | | 11 | | | 11 | | |
| 12 | 9 | | 12 | | | 12 | | |
| 13 | | | 13 | | | 13 | 9 | |
| 14 | | | 14 | 14 | | 14 | | |
| 15 | | | 15 | | | 15 | | |
| 16 | | | 16 | | | 16 | | |
| 17 | | | 17 | 5 | | 17 | | |
| 18 | 11 | | 18 | | | 18 | 11 | |
| 19 | | | 19 | | | 19 | | |
| 20 | | | 20 | | | 20 | | |
| 21 | | | 21 | | | 21 | 13 | |
| 22 | | | 22 | | | 22 | | |
| 23 | 9 | | 23 | 7 | | 23 | | |
| 24 | | | 24 | | | 24 | | |
| 25 | | | 25 | | | 25 | | |
| 26 | 10 | | 26 | | | 26 | | |
| 27 | | | 27 | | | 27 | 9 | |
| 28 | | | 28 | | | 28 | | |
| 29 | | | 29 | 9 | | 29 | | |
| 30 | | | 30 | | | 30 | | |
| 31 | | | 31 | | | 31 | | |
| TOTAL | 53 | 0 | TOTAL | 45 | 0 | TOTAL | 54 | 0 |

4.) The average duration of involuntary terminations (in days)

| MONTH | AVERAGE OUTAGE DURATION IN DAYS |
|---------|---------------------------------|
| Apr-18 | 1 |
| May-18 | 0.87 |
| Jun-18 | 0.73 |
| Average | 0.86 |

5.) Company procedures in effect governing involuntary terminations, including any procedures followed by the utilities to inform customers who faced termination of those regulations and programs which may offer those customers assistance in maintaining

Company Response: Company procedures in effect governing involuntary terminations are unchanged since the last report.



Quarterly Report on South Carolina Terminations

1.) Total number of customers whose services have been terminated (voluntary & involuntary)

| MONTH | # OF INVOLUNTARY TERMINATIONS | # OF VOLUNTARY TERMINATIONS | TOTAL # OF TERMINATIONS |
|--------|-------------------------------|-----------------------------|-------------------------|
| Apr-18 | 53 | 22 | 75 |
| May-18 | 45 | 25 | 70 |
| Jun-18 | 54 | 18 | 72 |
| Total | 152 | 65 | 217 |

NOTE: Voluntary terminations are considered customer requested terminations, unless otherwise noted.

2 & 3.) Daily number of customers whose services have been involuntarily terminated and reasons for the terminations.

| Apr-18 | | | May-18 | | | Jun-18 | | |
|--------|-------------|----------|--------|-------------|----------|--------|-------------|----------|
| DAY | NON-PAYMENT | DECEASED | DAY | NON-PAYMENT | DECEASED | DAY | NON-PAYMENT | DECEASED |
| 1 | | | 1 | | | 1 | | |
| 2 | | | 2 | | | 2 | | |
| 3 | | | 3 | 2 | | 3 | | |
| 4 | 8 | | 4 | | | 4 | | |
| 5 | | | 5 | | | 5 | | |
| 6 | | | 6 | | | 6 | | |
| 7 | | | 7 | | | 7 | 12 | |
| 8 | | | 8 | | | 8 | | |
| 9 | 11 | | 9 | 8 | | 9 | | |
| 10 | | | 10 | | | 10 | | |
| 11 | | | 11 | | | 11 | | |
| 12 | 9 | | 12 | | | 12 | | |
| 13 | | | 13 | | | 13 | 9 | |
| 14 | | | 14 | 14 | | 14 | | |
| 15 | | | 15 | | | 15 | | |
| 16 | | | 16 | | | 16 | | |
| 17 | | | 17 | 5 | | 17 | | |
| 18 | 11 | | 18 | | | 18 | 11 | |
| 19 | | | 19 | | | 19 | | |
| 20 | | | 20 | | | 20 | | |
| 21 | | | 21 | | | 21 | 18 | |
| 22 | | | 22 | | | 22 | | |
| 23 | 9 | | 23 | 7 | | 23 | | |
| 24 | | | 24 | | | 24 | | |
| 25 | | | 25 | | | 25 | | |
| 26 | 10 | | 26 | | | 26 | | |
| 27 | | | 27 | | | 27 | 9 | |
| 28 | | | 28 | | | 28 | | |
| 29 | | | 29 | 9 | | 29 | | |
| 30 | | | 30 | | | 30 | | |
| 31 | | | 31 | | | 31 | | |
| TOTAL | 58 | 0 | TOTAL | 45 | 0 | TOTAL | 54 | 0 |

4.) The average duration of involuntary terminations (in days)

| MONTH | AVERAGE OUTAGE DURATION IN DAYS |
|---------|---------------------------------|
| Apr-18 | 1 |
| May-18 | 0.87 |
| Jun-18 | 0.73 |
| Average | 0.86 |

5.) Company procedures in effect governing involuntary terminations, including any procedures followed by the utilities to inform customers who faced termination of those regulations and programs which may offer those customers assistance in maintaining

Company Response: Company procedures in effect governing involuntary terminations are unchanged since the last report.